



Service Address: → **Service Address**
 ABC COMPANY
 1234 STREET NAME
 CITY, ST 76155

ACCOUNT SUMMARY

Payment Due Date & Amount →

Previous Charges

Previous Balance \$56,837.21
 Payment(s) Received 9/11/2025 -\$56,837.21

Recent payments may not yet be reflected. Please log into your account at accounts.engieresources.com for the most up to date status.

Current Charges

Current Charges (Details on next page) \$25,875.96

Total Amount Due by 10/13/2025 \$25,875.96

An overdue payment for this invoice will accrue at a simple interest rate of 1.5% per month if payment is not received by 10/13/2025.

Late Payment Penalty: A charge assessed for late payment in accordance with Public Utility Commission rules.

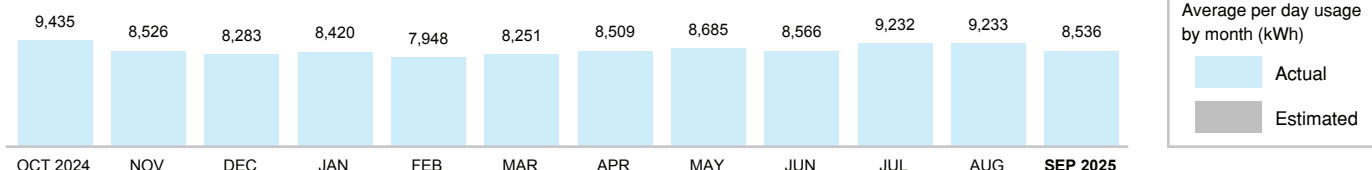
ACCOUNT INFORMATION

Statement Issued Date Billing Period 9/23/2025 8/18/2025 to 9/17/2025 → **Service Period**
Statement Number 10000571
Utility Account Number (UAN) 12345678901234567 → **Utility account number**
Bill Account Number (BAN) 0000123456 → **ENGIE Bill Account Number**
Contract Expiration 05-31-2026 → **Contract Expiration**

USAGE HISTORY

→ **This graph shows your electric use over the last 12 months as an average daily use i.e. average kWh per day.**

You used 256,109 kWh in 30 days, or an average of 8,536 kWh a day. The average price you paid for electric service is 9.137¢ per kWh excluding taxes and non-recurring charges or credits.



YOUR CARBON FOOTPRINT

Based on your monthly usage of **256,109 kWh** your equivalent emissions of Carbon is **94.510 metric tons of CO₂e**.

That's the equivalent of...



233,882 miles driven by an average gas-powered vehicle.

If you purchased renewables, please inquire about your end of year statement. To find out ways to reduce your carbon emissions, contact us at greentailer@engie.com or reach out to your sales representative.

ENGIE Bill Account Number →

DUE DATE

BILL ACCOUNT #

AMOUNT DUE

AMOUNT ENCLOSED

10/13/2025

0000123456

\$25,875.96

\$ _____



ENGIE Correspondence Address →

PO Box 17867
 San Antonio TX 78217

Pay online easily as a guest →



Scan to pay

HOW TO PAY YOUR BILL

ONLINE

Pay by credit card or bank account on My ENGIE Portal at accounts.engieresources.com

See more ways to pay under Additional Payment Options.

CHECK

Return this tear-off section with a check payable to **ENGIE Resources**.

Mailing Address →

ABC COMPANY
 1234 STREET NAME
 CITY, ST 76155

ENGIE Resources LLC
 PO Box 841680
 Dallas TX 75284-1680

→ **Remit to Address**

SAMPLE HEAT RATE INVOICE

IMPORTANT MESSAGES

Important messages can be viewed here.

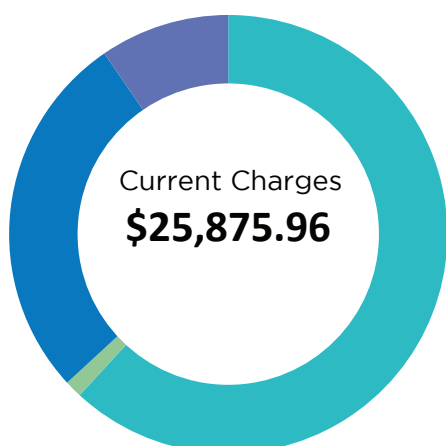
Your contract rate is valid through the meter date on or following 05/2026. If by that time you have not signed a new contract for service, then you will begin paying a post-term rate for month-to-month service. For more details on renewal options or post-term service, please refer to your contract terms and conditions.

CURRENT READINGS

For an explanation of charges and term definitions, see *Understanding Your Bill* section.

Meter Number	Previous Meter Read Date	Current Meter Read Date	Previous Meter Read	Current Meter Read	Meter Constant	Usage Type	Usage
100001234LG	8/18/2025	9/17/2025		0.712	750	kW	534
100001234LG	8/18/2025	9/17/2025	1495.237	1836.715	750	kWh	256,109
100001234LG	8/18/2025	9/17/2025				Power Factor	0.837

CURRENT CHARGES



Supplier Charges: Energy charges based off of energy consumed

Settlement Charges: Additional charges/credits related to energy usage

TDSP Charges: Utility charges set by your local Transmission and Distribution Service Provider. These charges are related to maintaining the grid.

Taxes and Fees: Sales taxes collected by authorized taxing authorities, such as the state, city, and special purpose districts.

Supplier Charges

\$16,007.40

Index Energy Charge 256109.01kWh @ \$0.03675 \$9,412.59
Retail Adder Charge 256109kWh @ \$0.02575 \$6,594.81

Settlement Charges

\$332.83

Congestion Settlement Charge 267277.91kWh @ \$0.00057 \$151.74
Emergency Response Service Charge \$14.34
Ercot Contingency Reserve Service \$13.27
Incremental System Admin Fee \$19.21
Market Securitization (debt) Financing \$134.27

TDSP Charges (Oncor)

\$7,060.01

Distribution Cost Recovery Factor 606 Act Dmd Pwr Adj @ \$1.036859 \$628.34
Transmission Cost Recovery Factor 586 4CP Pwr Adj @ \$5.480386 \$3,211.51
Distribution System Charge 606 Act Dmd Pwr Adj @ \$5.12104 \$3,103.35
Energy Efficiency Cost Recovery 256,109 kWh @ \$0.000223 \$57.11
Metering Charge \$21.30
Customer Charge \$11.13
Nuclear Decommissioning Charge 606 Act Dmd Pwr Adj @ \$0.045 \$27.27

Taxes and Fees

\$2,475.72

Gross Receipts Tax - Delivery \$140.44
Gross Receipts Tax - Supply \$326.32
Puca Reimbursement - Delivery \$11.73
Puca Reimbursement - Supply \$27.22
Sales Tax - City - Delivery \$143.71
Sales Tax - City - Supply \$333.87
Sales Tax - State - Delivery \$449.06
Sales Tax - State - Supply \$1,043.37

Current Charges
\$25,875.96

SAMPLE HEAT RATE INVOICE

CONTACT US

Contact Methods

MY ENGIE PORTAL

accounts.engieresources.com

EMAIL

care@engieresources.com

PHONE

866-MYENGIE (866-693-6443)
Mon-Fri // 7am-6pm CST

Utility Contact Information

POWER OUTAGE/EMERGENCY

Call your local utility Oncor at 1-888-313-4747

UNDERSTANDING YOUR BILL

For an explanation of additional charges and term definitions, visit: accounts.engieresources.com/faqs/UnderstandingYourBill

Bill Account Number

A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

Due Date

The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

Energy Charge

Charges for electricity used during this period.

Utility Charges

Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

Taxes

Taxes imposed on energy and utility charges and remitted to taxing entities.

Late Payment Charges

1.5% monthly charge on funds received after the due date.

Prevent Termination

Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection. ENGIE Resources reports status of accounts and payment history to credit bureaus. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

Right to Dispute Bill

If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie). If you are not satisfied with the decision or do not receive a decision within 10 days, you have the right to appeal to the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326. Telephone 1-888-782-8477. Hearing and speech impaired individuals with text telephone (TTY) may contact the commission at 1-512-936-7136.

Unauthorized Charges

If you believe this bill includes unauthorized charges, please contact us immediately at 866-693-6443. If you are not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136.

Bill Payment Assistance Program

Please contact us if you would like to donate to the Bill Payment Assistance Program or the Bill Assistance Program for burned veterans.

Price Changes

Please note, the amount billed on this invoice may include price changes allowed by law or regulatory actions.

Meter Constant

A fixed value which is used when converting meter readings to actual energy use.

Power Factor

A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

OffPk (Off-Peak)

Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

OnPk (On-Peak)

Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

kW (kilowatt)

A unit of power equal to 1000 watts.

kWh (Kilowatt-hour)

The standard unit for measuring electricity energy consumption. equal to 1,000 watt-hours.

kVa (Kilovolt-ampere)

The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

kVAR (Kilo-Volt-Amperes Reactive)

The product of the voltage and the amperage required to excite inductive circuits.

kVARH (Kilo-Volt Amp Reactive Hours)

A measure of energy supplied but not converted into work.

kV (kilovolt)

A unit of electromotive force, equal to 1,000 volts.

SAMPLE HEAT RATE INVOICE

ADDITIONAL PAYMENT OPTIONS

Corporate Headquarters: ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056

Make electronic payments to: Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207

Mail payments to: ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680

Mail overnight payments to: Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207

Mail notes and letters in a separate envelope to: ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.

* Fed. I.D. 37-1796578. * 10053