



Service Address: → **Service Address**
ABC COMPANY
4123 SREET NAME
CITY, TX 79521

ACCOUNT SUMMARY

Payment Due Date & Amount ←

Previous Charges

Previous Balance \$26,090.46
Payment(s) Received 8/11/2025 -\$26,090.46

Recent payments may not yet be reflected. Please log into your account at accounts.engieresources.com for the most up to date status.

Current Charges

Current Charges (Details on next page) \$26,894.09

Total Amount Due by 12/1/2025 \$26,894.09

An overdue payment for this invoice will accrue at a simple interest rate of 1.5% per month if payment is not received by 12/1/2025.

Late Payment Penalty: A charge assessed for late payment in accordance with Public Utility Commission rules.

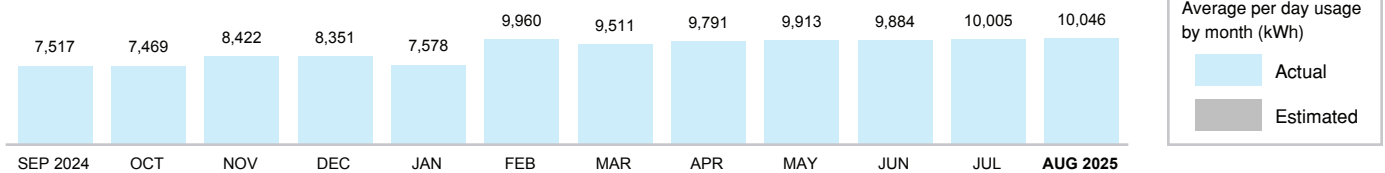
ACCOUNT INFORMATION

Statement Issued Date 9/2/2025
Billing Period 7/25/2025 to 8/25/2025 → **Service Period**
Statement Number 10180548
Utility Account Number (UAN) 000012345678971 → **Utility account number**
Bill Account Number (BAN) 000012346 → **ENGIE Bill Account Number**
Contract Expiration 12-31-2026 → **Contract Expiration**

USAGE HISTORY

 → This graph shows your electric use over the last 12 months as an average daily use i.e. average kWh per day.

You used 311,441 kWh in 31 days, or an average of 10,046 kWh a day. The average price you paid for electric service is 8.453¢ per kWh excluding taxes and non-recurring charges or credits.



YOUR CARBON FOOTPRINT

Based on your monthly usage of **311,441 kWh** your equivalent emissions of Carbon is **114.928 metric tons of CO₂e**.

That's the equivalent of...



284,412 miles driven by an average gas-powered vehicle.

If you purchased renewables, please inquire about your end of year statement. To find out ways to reduce your carbon emissions, contact us at greentailer@engie.com or reach out to your sales representative.



ENGIE Correspondence Address →

PO Box 17867
San Antonio TX 78217

ENGIE Bill Account Number →

DUE DATE

12/1/2025

BILL ACCOUNT #

0000123456

AMOUNT DUE

\$26,894.09

AMOUNT ENCLOSED

\$ _____

HOW TO PAY YOUR BILL



Scan to pay

ONLINE

Pay by credit card or bank account on My ENGIE Portal at accounts.engieresources.com

See more ways to pay under Additional Payment Options.

CHECK

Return this tear-off section with a check payable to **ENGIE Resources**.

Mailing Address →

ABC COMPANY
4123 SREET NAME
CITY, TX 79521

PO BOX 841000
Dallas TX 75284-1680

→ **Remit to Address**

SAMPLE EASY FLEX INVOICE

IMPORTANT MESSAGES

Important messages can be viewed here.

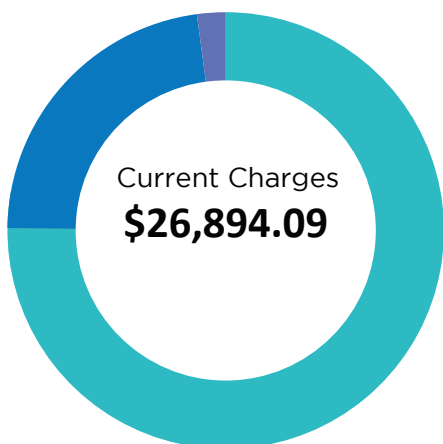
Your contract rate is valid through the meter date on or following 12/2026. If by that time you have not signed a new contract for service, then you will begin paying a post-term rate for month-to-month service. For more details on renewal options or post-term service, please refer to your contract terms and conditions.

CURRENT READINGS

For an explanation of charges and term definitions, see *Understanding Your Bill* section.

Meter Number	Previous Meter Read Date	Current Meter Read Date	Previous Meter Read	Current Meter Read	Meter Constant	Usage Type	Usage
123456700LG	7/25/2025	8/25/2025		0.444	1500	kW	666
123456700LG	7/25/2025	8/25/2025	440.078	647.705	1500	kWh	311,441
123456700LG	7/25/2025	8/25/2025				Power Factor	0.98

CURRENT CHARGES



Supplier Charges

\$20,932.54

Index Energy Charge 17450.06kWh @ \$0.03466
Price Lock Energy Charge 62288.22kWh @ \$0.05456
Price Lock Energy Charge 93432.33kWh @ \$0.05456
Price Lock Energy Charge 155720.55kWh @ \$0.05724
Retail Adder Charge 311441.1kWh @ \$0.00937

\$604.78
\$3,398.45
\$5,097.67
\$8,913.44
\$2,918.20

Settlement Charges

-\$715.43

Congestion Revenue Rights
Congestion Settlement Charge 155720.55kWh @ \$0.00094
Ercot Contingency Reserve Service
Market Securitization (debt) Financing
Renewable Portfolio Standard Charge 311441.1kWh @ \$0.0001

-\$1,076.93
\$146.13
\$16.77
\$167.46
\$31.14

TDSP Charges (Oncor)

\$6,108.02

Nuclear Decommissioning Charge 666 Act Dmd Pwr Adj @ \$0.045
Customer Charge
Transmission Cost Recovery Factor 363 4CP Pwr Adj @ \$5.165317
Distribution Cost Recovery Factor 666 Act Dmd Pwr Adj @ \$1.036859
Metering Charge
Energy Efficiency Cost Recovery 311,441 kWh @ \$0.000223
Distribution System Charge 666 Act Dmd Pwr Adj @ \$5.12104

\$29.97
\$11.13
\$1,875.01
\$690.55
\$21.30
\$69.45
\$3,410.61

Taxes and Fees

\$568.96

Gross Receipts Tax - Delivery
Gross Receipts Tax - Supply
Puca Reimbursement - Delivery
Puca Reimbursement - Supply

\$121.38
\$403.73
\$10.15
\$33.70

Supplier Charges: Energy charges based off of energy consumed

Settlement Charges: Additional charges/credits related to energy usage

TDSP Charges: Utility charges set by your local Transmission and Distribution Service Provider. These charges are related to maintaining the grid.

Taxes and Fees: Sales taxes collected by authorized taxing authorities, such as the state, city, and special purpose districts.

Current Charges
\$26,894.09

SAMPLE EASY FLEX INVOICE

CONTACT US [Contact Methods](#)

MY ENGIE PORTAL

accounts.engieresources.com

EMAIL

care@engieresources.com

PHONE

866-MYENGIE (866-693-6443)

[Utility Contact Information](#)

POWER OUTAGE/EMERGENCY

Call your local utility Oncor at 1-888-

UNDERSTANDING YOUR BILL

For an explanation of additional charges and term definitions, visit: accounts.engieresources.com/faqs/UnderstandingYourBill

Bill Account Number

A unique number assigned to your account. Customers with multiple locations may have multiple account numbers.

Due Date

The date your payment is due to arrive at ENGIE Resources in order to avoid late charges.

Energy Charge

Charges for electricity used during this period.

Utility Charges

Charges for services rendered by your local Transmission and Distribution Service Provider. These charges are set by the service provider.

Taxes

Taxes imposed on energy and utility charges and remitted to taxing entities.

Late Payment Charges

1.5% monthly charge on funds received after the due date.

Prevent Termination

Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection. ENGIE Resources reports status of accounts and payment history to credit bureaus. Please be aware that all charges must be paid each month to keep your account current and prevent collection activities. Neglecting to pay all charges may result in disconnection.

Right to Dispute Bill

If you believe your bill is inaccurate or you wish to dispute all or part of any bill, please contact ENGIE Resources at 1-866-693-6443 (1-866-MYEngie). If you are not satisfied with the decision or do not receive a decision within 10 days, you have the right to appeal to the Public Utility Commission of Texas, P.O. Box 13326, Austin, TX 78711-3326. Telephone 1-888-782-8477. Hearing and speech impaired individuals with text telephone (TTY) may contact the commission at 1-512-936-7136.

Unauthorized Charges

If you believe this bill includes unauthorized charges, please contact us immediately at 866-693-6443. If you are not satisfied with our review, you may file a complaint with the Public Utility Commission of Texas, P.O. Box 13326, Austin, Texas 78711-3326, (512) 936-7120 or toll-free in Texas at (888) 782-8477. Hearing and speech-impaired individuals with text telephones (TTY) may contact the commission at (512) 936-7136.

Bill Payment Assistance Program

Please contact us if you would like to donate to the Bill Payment Assistance Program or the Bill Assistance Program for burned veterans.

Price Changes

Please note, the amount billed on this invoice may include price changes allowed by law or regulatory actions.

Meter Constant

A fixed value which is used when converting meter readings to actual energy use.

Power Factor

A measurement used by some electrical distribution companies to determine the ratio of real power flowing to the load of apparent power.

OffPk (Off-Peak)

Those periods of time at which energy is generally being delivered far below the utility's maximum demand.

OnPk (On-Peak)

Those periods of time at which energy is generally being delivered near or at the utility's maximum demand.

kW (kilowatt)

A unit of power equal to 1000 watts.

kWh (Kilowatt-hour)

The standard unit for measuring electricity energy consumption. equal to 1,000 watt-hours.

kVa (Kilovolt-ampere)

The amount of apparent power in an electrical circuit, equal to the product of voltage and current.

kVAR (Kilo-Volt-Amperes Reactive)

The product of the voltage and the amperage required to excite inductive circuits.

kVARH (Kilo-Volt Amp Reactive Hours)

A measure of energy supplied but not converted into work.

kV (kilovolt)

A unit of electromotive force, equal to 1,000 volts.

This page has additional information regarding your bill. It also tells you what you need to do if you need to dispute your bill.

SAMPLE EASY FLEX INVOICE

ADDITIONAL PAYMENT OPTIONS

- Corporate Headquarters:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056
 - Make electronic payments to:** Bank of America Merrill Lynch, Dallas, ACH Routing: 111000012, Wire ABA: 026009593, Account Number: 4451335207
 - Mail payments to:** ENGIE Resources LLC, P.O. Box 841680 Dallas, TX 75284-1680
 - Mail overnight payments to:** Bank of America Lockbox Services, Lockbox 841680, 1950 N Stemmons Freeway, Suite 5010 Dallas, TX 75207
 - Mail notes and letters in a separate envelope to:** ENGIE Resources, 1360 Post Oak Blvd, Suite 400, Houston TX 77056.
- * Fed. I.D. 37-1796578. * 10053

This section gives you various payment options if you don't have the time to get a check in the mail. We offer online, ACH, EFT, and an overnight address.